

AN ACCESS GUIDE
TO
PUBLIC TRANSPORT
IN THE
GLOSSOP AREA



COMPILED BY GLOSSOP
ACCESS GROUP

Introduction

This guide is intended to assist people with physical and sensory disabilities wishing to use the public transport facilities in the Glossop area.

Please note

Every effort has been made to make the information in this booklet accurate, and the Access Group takes no responsibility for any details that are incorrect. If there are errors, would those concerned please contact us, and we would be happy to amend the entry in the next booklet.

About Glossop Access

Glossop Access was formed in 2002 and the management committee is mainly made up of disabled people. Our aim is to promote access in whatever form for all those living, working, or visiting the Glossop area. We campaign to raise awareness of the obstacles those with disabilities encounter when attempting to access services. If you have an issue you would like to discuss, or interested in joining us, please contact us on 01457 860853.

Useful telephone numbers

First North Western Travel helpline	0845 6040231
National Rail Travel Information	08457 484950
Glossop Access	01457 860853
Speedwell	01457 889124
Shadow Taxis	01457 862000
Padtax	01457 852323
Goldline Taxis	01457 857777
Newline Taxis	01457 855999
A2B Taxis	01457 855411
Glossop Community Transport	01457 861635
Glossop Volunteer Bureau	01457 865722

Glossop Volunteer Bureau

Volunteer drivers use their cars to transport passengers to hospital, doctors, dentists and medical appointments, as well as visiting relatives in hospital and nursing homes. Volunteers will normally wait for the duration of their appointment and act as escorts to those who are unaccompanied. There is a charge to cover costs (e.g. £2.80 within Glossop, £8.80 to Tameside Hospital).

Rail travel

There are three stations in the area on the Glossop to Manchester line, Glossop, Hadfield, and Dinting. All are step free access but only Glossop is fully manned. There are two disabled parking spaces at both Hadfield and Dinting.

All trains are operated with rolling stock equipped with power operated doors, with at least one carriage designated for wheelchair users. These carriages all carry ramps and have spaces for standard size wheelchairs. Please note that they cannot convey three or four wheeled powered scooters or large wheelchairs. Normally, the railway companies would like 24 hours notice to ensure that assistance is available. However, experience shows that if staff are made aware of your existence and destination, they are very helpful. Even if you are accompanied, ramps are quite often necessary, particularly at Dinting where the curvature of the track leaves a wide gap between the platform and carriage.

It is company practise to make audible announcements of station stops, and any delays. On carriage doors, push-buttons are illuminated when available for use and

warning tones advise of door closure. There is an induction loop at Virgin Train's booking office at Manchester Piccadilly.

Bus Travel

The majority of local bus services are operated by Stagecoach Manchester or Speedwell. Unfortunately Stagecoach Manchester has no disabled facilities and do not appear to have any plans to do so in the future. Thankfully Speedwell run the excellent S37 service from Glossop to Ashton via Dinting, Hadfield, Tintwistle, Hollingworth, Mottram and Stalybridge. This service has a low floor pavement level access, and designated wheelchair space. Speedwell have plans to extend these facilities to other routes, and are in the process of sending all their staff to Disability Awareness courses. We wish them well.

Taxi Travel

There are five taxi firms operating in the Glossop area. Padtax have three fully accessible vehicles with tail lifts and wheelchair space, one of which would accommodate a mobility scooter. They say that some of their staff have had disability awareness training.

Goldline have two fully accessible vehicles with tail lifts and wheelchair space.

Shadow has one fully accessible vehicle with tail lift and wheelchair space and that the designated driver has had disability training.

With these firms it is a good idea to give them 24 hours notice of your travelling intentions, as they cannot guarantee that these vehicles will be always available.

A2B Taxis and Newline Taxis are happy to take wheelchair customers but they must be able to transfer to a passenger seat.

Glossop Community Transport

Glossop Community Transport has four buses covering the High Peak area. All these buses have tail lifts and wheelchair spaces. Their drivers have all undertaken Disability Awareness Training. Anybody who has difficulty using normal public transport can register with them. They have regular shopping trips within the area and can provide escorts for individual shopping needs. A small fee is payable for these services and refreshments are provided at Bradbury House.